

REFUND POLICY

Imperial international LTD., a private company (the 'Company', or Imperial international LTD, or 'We'), in order to improve the quality of its services, reduce financial and legal risks, and comply with the principles of the Anti-Money Laundering Policy, has developed this Refund policy (further Policy).

This Policy is an integral part of the Customer Agreement posted on the Company's website at: imperialgm.com

When replenishing a trading account with a bank card, you agree not to apply for a withdrawal of a payment already credited to the trading account to your bank or to your credit card provider both during and after the use of the Company's services. Any such attempt will be regarded by the Company as a violation of the Client Agreement. If the Company still receives a withdrawal of the payment credited to the trading account, the Company reserves the right to freeze the client's current balance and send the funds back to the trading account after payment of all services and commissions.

Also, if no trading activity was recorded on your account within 2 months, or if the trade was conducted, but not in sufficient volume (the trading volume is calculated by the company individually), the Company reserves the right to return money to the sender with deduction of the commission specified in the client agreement clause 6.3.

The company can return payments received through any payment system, including credit / debit cards. In this case, the funds will be returned back to the same payment system, credit / debit card or bank account from which they were credited.

In case of reasonable suspicion that the source of your funds and / or activity in general is contrary to the Company's anti-money laundering policy, the Company reserves the right to unilaterally refuse to deposit / withdraw funds for / c of your accounts in our systems, freeze these assets and return them back to the sender. Please note that the Company will also be required to notify the relevant authorities about each case of a violation of the anti-money laundering policy and will have the right to disclose your personal data strictly for the purpose of interacting with the authorized bodies.

The Company will take all necessary measures to prevent and block both the enrollment and the withdrawal of funds from your accounts by third parties. Entering and withdrawal of funds from the account can be carried out only by the owner of this account.

In the event that throughout the period of using the Company's services, we classify any of your activities (especially input / output) contrary to the usual purpose of using the Company's services where there is direct or indirect, wrongful or unfair intention (behavior), the Company reserves for the right to act within the framework of this document, without informing you in advance about your actions. In this case, you undertake to indemnify the direct and indirect losses / losses incurred by the Company as a result of your activities, in particular all costs associated with money transfers by means of withholding the corresponding amounts from your funds.